

		<p>Phone No. 28331010/28335012  Fax No. 044-28331050/1015  email : <a href="mailto:ccu-cexchn@nic.in">ccu-cexchn@nic.in</a></p>
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**GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF REVENUE  
OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER OF GST & CENTRAL EXCISE  
TAMILNADU & PUDUCHERRY  
No.26/1, MAHATHMA GANDHI ROAD, CHENNAI – 600 034**

C. No. IV/16/14/2019 – CCO

15-05-2020

**GST - TRADE NOTICE NO. 03/2020**

1. Covid-19 Pandemic has necessitated physical distancing and reduced visits to offices. As a result, many taxpayers are finding it difficult in approaching their jurisdictional offices for redressal of grievances and resolution of queries. In order to facilitate the Trade and Industry by way of an easy channel of communication, the Chief Commissioner, Tamil Nadu and Puducherry Zone has authorized the setting up of a WhatsApp Number for Centrally administered taxpayers in Tamil Nadu and Puducherry as an additional channel of communication in addition to the existing e-mail and other modes of communication. The taxpayers falling under the Central Jurisdiction within the State of Tamil Nadu and the Union Territory of Puducherry are requested to avail the facility of the following WhatsApp number for redressal of their Grievances and resolution of Queries and bring to the notice of this office any issues relating to GST:

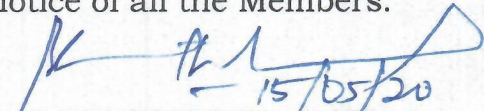
**WhatsApp No.: 94444 02480**

While messaging, the Taxpayers may kindly indicate their GSTIN and Jurisdiction for quicker disposal of Grievances/ Queries. It is also informed that only WhatsApp message only will be entertained and calls to the number will be disabled. An officer in the Principal Chief Commissioner's Office will act as single window nodal officer for this WhatsApp number and will be responsible to send replies to the Taxpayers and General Public after obtaining the feedback from the Jurisdictional Officers.

2. All the Principal Commissioners/Commissioners are requested to circulate this Trade Notice for the Notice of all the officers working in their Commissionerate and taxpayers falling under their respective jurisdictions.

3. This number is for redressal of Trade grievances only and not for the issues pertaining to Officers and Staff.

4. Trade and Industry Associations/Chamber of Commerce are requested to bring the contents of the Trade Notice to the notice of all the Members.

  
**(B SENTHILVELAVAN)**

**ADDITIONAL COMMISSIONER (Pr.CCO)**

**To**

1. The Principal Commissioners/Commissioners of GST & Central Excise, Chennai North/ Chennai South/ Chennai Outer/ Puducherry/Coimbatore /Salem/Madurai/Tiruchirappalli/ Chennai Audit-I/ Chennai Audit-II/ Coimbatore Audit/ Chennai Appeals I/ Chennai Appeals II/ Coimbatore Appeals Commissionerate
2. The Zonal RAC Members
3. All the Trade & Industry Associations as per the Mailing list.

Copy to:

The Superintendent, Computers Section, Chennai North Commissionerate for uploading in the website.